

#MainBhiHero

A Nationwide Skilling Initiative by Tech Mahindra Foundation

INTRODUCING THE COURSE ON HOSPITAL HYGIENE ASSISTANT

Soon after the onset of the COVID-19 pandemic, <u>the Tech Mahindra SMART Academy for Healthcare</u> (TMSAH) has framed a short-term course called "Hospital Hygiene Assistant" (HGA). This has been done keeping in view the enormous demand for a high level of hygiene and sanitisation in hospital premises. To fulfil this urgent demand for skilled personnel, the TMSAH team has designed the HGA course to upgrade and reskill within a short time frame. This course includes Hospital Waste Management, Infection Control Practices, Personal Hygiene and Basic Principles of Sanitation, and has been certified by the Healthcare Sector Skill Council (HSSC) of India.

This course is part of <u>Tech Mahindra Foundation's</u> (TMF) SMART Academy for Healthcare and is positioned under its flagship program SMART (Skills-for-Market Training). Introduced in June 2020, the response for the HGA course from the Healthcare sector is very encouraging. Given the current urgency for maintaining hygiene and sanitation, the demand for trained individuals is only expected to increase. Hence, TMF is aiming to expand the scale of this initiative by making this a part of its nationwide movement called "Main Bhi Hero" ("I too am a Hero"). This initiative will be scaled up in a campaign mode and will be implemented from October 2020 onwards, in partnership with a large number of Non-Profit Organizations across the country. This is expected to improve the employment prospects of the participants not just in Healthcare establishments but also in other establishments with strong demand for Hygiene and Sanitation.

SCOPE OF THE COURSE

The HGA course comprises approximately 50 hours of content training delivered online through various formats (live video sessions, self-study material delivered over WhatsApp, Customized Video lessons etc.) and around 40 hours of On-the-Job Training at a hospital or any other healthcare facility. Upon successful completion of the course, the participant will appear for an assessment conducted by the HSSC. On clearing this assessment, a Joint Certificate will be awarded by TMF and HSSC.

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WHO IS THE COURSE MEANT FOR:

- · Freshers, without any prior work experience.
- Those with work experience, who wish to learn an additional skill and get a government certification for it.
- Those already working as Housekeeping staff in the Healthcare or any other sector, who wish to upskill themselves as "Hospital Hygiene Assistant".

WHAT WILL THE STUDENTS LEARN:

- Basic Principles of Good Sanitation & Hygiene
- Hospital Waste Management
- Infection Control Practices
- · Personal Grooming and Hygiene

PARTNERSHIP WITH NGOS:

Tech Mahindra Foundation intends to partner with a large number of interested NGOs from across the country. They can indicate their interest in this partnership by filling up this <u>Application Form</u>.

The applications submitted will be reviewed by TMF, and shortlisted NGOs will be asked to submit the following documents:

- 1. Their Registration Certification (Trust Deed/Society Registration Certificate/Incorporation Certificate)
- 2. Copy of 12A certificate
- 3. Copy of 80G certificate
- 4. Bank account details along with a cancelled cheque leaf

They will also have to indicate the approximate number of candidates that they will be able to enroll for the course (based on the eligibility requirement outlined below). The indicated number would imply the number of candidates who will join the course and complete the 15-day training program.

Once all this information is received and reviewed by TMF, the NGO can be selected as an Implementing Partner for this project.

ELIGIBILITY AND OTHER REQUIREMENTS FOR CANDIDATES FOR THE HGA COURSE:

- 1. Minimum Class 8th pass
- 2. Between 18 and 35 years of age
- 3. Should have an AADHAR number or any other government ID
- 4. Should have access to a Smartphone with internet connection for at least 4 hours every day during the course





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EXPECTATIONS FROM THE IMPLEMENTING PARTNER (IP):

The IP will be expected to:

- Mobilize as many candidates as possible (minimum 50) who fulfil the eligibility criteria for enrolment into the program.
- Provide details of the mobilized candidates into an MIS created for this initiative. Each IP will receive a login ID for entering the information about each student.
- Nominate at least one person from their team as a Trainer for the program. The Trainer should have some prior experience of providing any kind of training to youth.
- Reach out to as many hospitals, PHCs, Nursing Homes, Clinics etc in their town/village to organize the 5day On-the-Job training for the students who have been enrolled in the course by them. Assist trained students with placement.

WHAT THE IMPLEMENTING PARTNERS WILL RECEIVE FROM TECH MAHINDRA FOUNDATION:

- An Online Orientation Session that will introduce the IP's to the program and give details of the MIS in which they must maintain data of the students.
- TMF will provide creatives that can be used by the NGO for mobilizing students in multiple languages..
- The Trainer(s) nominated by the NGO will be provided in-depth training for conducting the training of students, for which they may be asked to join one of the batches in which students are being trained by a Master Trainer from TMF.
- The entire content for the training (in the form of videos, worksheets & handouts) will be provided to the trainers and students by TMF.
- TMF will appoint a SPOC for each NGO, who will coordinate with the NGO for the entire duration of the project.
- MF will coordinate with the Healthcare Sector Skill Council on behalf of the NGO for the conduct of assessments and provision of a certificate to the students.

MONETARY SUPPORT TO THE IMPLEMENTING PARTNER:

In addition to the above, Tech Mahindra Foundation will also provide the following as monetary support to the IP NGOs:

- ₹300 per candidate on completion of the training
- ₹200 per candidate on placement

The cost of the assessment fees of ₹ 200 per candidate to be paid to HSSC will also be borne by TMF.





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ABOUT TECH MAHINDRA FOUNDATION

Tech Mahindra Foundation (TMF) is a leading Skill Development organization in urban India. Through its flagship program called SMART (Skills-for-Market Training) launched in 2012, TMF has provided high-quality skill training to over 100,000 youth to enable entry into the organized sector. In 2016, TMF set up the Tech Mahindra SMART Academy for Healthcare (TMSAH) to raise the level of training for allied healthcare professionals (paramedics) to match with the best in the world. Three Academies have been set up (in Delhi, Mohali, and Mumbai) to provide a host of Diploma courses such as Operation Theatre Assistant, Dialysis Technician and Medical Lab Technician. The Foundation also runs Healthcare related short-term courses such as General Duty Assistant and Home Health Assistants at some of its SMART Centres, which is a network of 93 skill development centres (run in partnership with NGOs) in 11 major cities. In all, the Foundation has trained over 5000 youngsters to join the Healthcare sector as paramedics. Many of them are currently serving the country as Covid-19 Warriors, employed in hospitals and Covid-19 clinics at various locations.



